

## ABSTRACT FOR ISART

Wireless telephony can assist National Security and Emergency Preparedness (NS/EP) personnel by providing emergency communications in times of crisis. During normal traffic conditions, critical communications are handled in the same manner as other traffic. However, to provide emergency communications when traffic conditions degrade due to severe network congestion, a priority service capability, which includes features such as priority queuing and routing, can be invoked until traffic conditions return to acceptable levels. These features, which do not yet exist in wireless networks, will not deny service to any user nor impact 911 service. A priority service capability would enable authorized users to have priority access to required telecommunication services during emergency events, and priority processing through the network infrastructure to support recovery operations. The NCS is working with the wireless industry to develop standards to facilitate this service. These standards will then be in commercial networks thus allowing local, state, and federal NS/EP users to have access to this priority service.

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